



STC MEMBERSHIP - FREQUENTLY ASKED QUESTIONS

How do I make a payment to become a member?

Go to www.stc.org, choose membership type, select India as the country, make payment online using credit card or other options. This payment can't be made from STC India site.

When I make a payment, whose membership am I getting?

You are getting membership of Society for Technical Communication, USA (<u>stc.org</u>). They send STC India a list of members every month. Since STC India Chapter is allied to STC, we give you our membership. STC India is a different legal entity incorporated in India and does not get any money from STC from the membership dues you paid. If there are any queries/issues about the payments, you should take them up with <u>stc.org</u> directly.

Where does my payment go?

Society for Technical Communication, USA (stc.org)

How does STC India get paid by STC USA?

STC India does NOT get paid from Society for Technical Communication, USA (<u>stc.org</u>). We offer our membership to members of STC USA who choose India as a country. STC USA and STC India are different legal entities incorporated in different countries, with different leadership team, separate bank accounts, auditors, government compliances, and corporate governance. Since we are serving the same community and have same objective you get the benefits of STC India when you become a member of STC, USA.

If STC India is not paid by STC USA, from where does it generate its revenue?

STC India conducts various events. For these events we collect nominal fees. We also do get sponsors. All our financial statements are audited and submitted to the Government of India. For most events STC India offers a preferred (reduced) rate to STC members as we are allied to STC USA.

Can I get invoice in my company's name?

Society for Technical Communication, USA (stc.org) offers membership as individual membership. STC does not provide invoice in the name of the company as it is not providing any services to the company. Any queries related to the payment of bills (whether they are called invoices, or orders, or proforma) can be best answered by STC USA. STC India is not authorized to answer such questions. Most members in India pay for membership from their own pocket and then claim a reimbursement from company. When a member changes/leaves a company, he/she takes membership benefits with him/her. The company reimbursing the membership fees should consider this point while paying.

Can I transfer my STC membership to another person if I change the company?

Society for Technical Communication, USA (<u>stc.org</u>) offers membership as individual membership. When a member changes a company, he/she takes membership benefits with him/her. The membership is non-transferable.





Can I get a refund from STC USA?

Any queries related to the payment bills and refunds can be best answered by STC USA. STC India can't process any refunds or force STC USA to give it. The membership money does not come to STC India at all.

Can STC India take my payment in Rupees and pay it to STC USA in dollars?

No. The membership payment should be made to STC USA directly, as per their norms, and currency of choice. STC India can't accept any payments on their behalf as these are two legally different entities.

Can I pay through Cheque payable in India in Indian Rupees?

No. The membership payment should be made to STC USA directly, as per their norms, and currency of choice. STC India can't accept any payments on their behalf as these are two legally different entities.

What is the membership period?

STC USA follows January to December time-table.

What about membership renewal payments?

The membership renewal payment should be made to STC USA directly, as per their norms, and currency of choice. Choose it as renewal when you make the payment. STC USA sends renewal reminders to all members around end of the year.

If I join mid-year, will my dues be adjusted?

Yes. Dues are adjusted after 1 March. See STC's <u>adjusted dues schedule</u>. The deadline for joining or renewing membership for the current year is 14 September.

How do I become a Senior Member?

A senior member is any individual who has been a regular member of the Society for five consecutive years.

Are my dues tax deductible?

Yes, your dues may be <u>tax deductible</u>.

What is the deadline for renewing my membership?

All STC memberships run on a calendar year basis and expire on 31 December. A grace period for access to member benefits will extend through 15 January. Members who fail to renew on or before **31 January** will have a membership status of "inactive" and will be ineligible to vote in the STC elections. Renewal notifications will be sent in the fall.

I receive an error message when I click "SUBMIT" when making a payment in full. What can I do?

Please contact STC at membership@stc.org or call +1 (703) 522-4114 with your credit card information to verify the transaction is complete.





Is my payment secure?

Yes. The membership and education purchase pages are secured using PCI Compliant practices and SSL Certificates. If you visit a page under the subdomain http://access.stc.org that appears to be unsecure please send an email to webmaster@stc.org detailing the source link. Also, you can enable a secure connection by entering https:// instead of https:// to secure your entire visit to access.stc.org.

How much does STC Membership cost to members signing up from India?

The STC Classic Membership costs you \$50. Please Note: In the initial view, it displays the fee as \$225. When you select the country as India and proceed, the fee gets adjusted to \$50. Please see http://access.stc.org/icommerce/shared_content/join/join.aspx?iProductCode=ClassicNew

Is there a separate charge for India Chapter membership?

Most chapters do have additional charges associated to them. However, the India Chapter has waived chapter fees for any individual or a group who wants to be a member of this chapter.

What is STC Corporate Value Program?

STC's Corporate Value Program (CVP) membership enables organizations to purchase a package of individual memberships for your entire team, at a discounted rate.

Please see https://www.stc.org/membership/join-or-renew-now/corporate-value-program/

Do you get to continue your membership as an individual if you were sponsored by the company earlier?

Your membership only be valid until 31 December every year. However, if you move organizations midway through the year, the current or existing membership would be valid only until the end of that calendar year. You might want to create a fresh or a new membership for the following year.