



Documentation for eCommerce and
Social Networking Sites
An Unstructured Approach

Mayur Madhav Bhandarkar

- Impact of eCommerce and Social Media Websites
- Documentation Solutions: Structured vs Unstructured
- Google and its Impact on Unstructured Documentation
- Analyzing the Target Audience
- Organizing the Content
- FAQs: A Successful Approach
- Leveraging User Feedback
- Keywords and Web Page Retention Strategies
- Examples of Unstructured Documentation Solutions
- Expectation from Writers

Impact of eCommerce and Social Media Websites

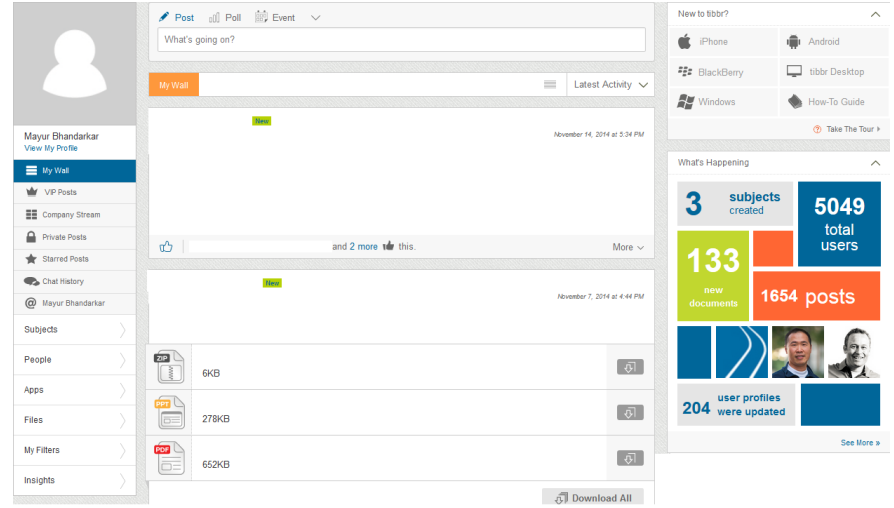


Alibaba.com™





Diverse Audience



Overwhelming UI

Documentation Solutions: Structured vs Unstructured

Structured Documentation	Unstructured Documentation
Table of Contents (TOC) is essential.	Table of Contents (TOC) is not essential.
The topic is placed in the TOC as per the flow of information.	There is no organization of topic. Each topic is placed within a folder.
Each topic is segregated based on the type of information it provides.	No segregation of topics.
Information in most topics requires knowledge of dependent topics.	Each topic is a solution and is not dependent on other topics.
All features of the product need to be documented.	Only the frequently used features need to be documented.
The language is formal.	The language can be formal or informal.

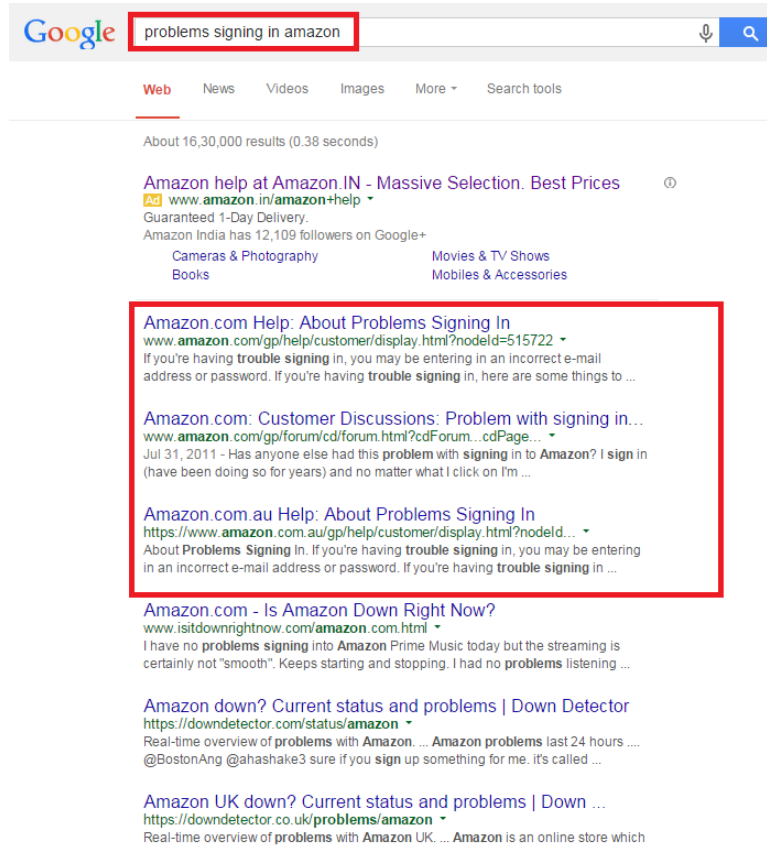
Google and its Impact on Unstructured Documentation

A search input field with a vertical cursor on the left and a microphone icon on the right, indicating voice search functionality.

Google Search

I'm Feeling Lucky

Google.co.in offered in: [हिन्दी](#) [বাংলা](#) [తెలుగు](#) [मराठी](#) [தமிழ்](#) [ગુજરાતી](#) [ಕನ್ನಡ](#) [മലയാളം](#) [ਪੰਜਾਬੀ](#)



The image shows a Google search interface. The search bar contains the text "problems signing in amazon" and is highlighted with a red box. Below the search bar, the search results are displayed. The first result is an advertisement for Amazon India, titled "Amazon help at Amazon IN - Massive Selection. Best Prices". Below this, there are three categories: "Cameras & Photography", "Books", and "Movies & TV Shows". The second result is a link to "Amazon.com Help: About Problems Signing In" with a red box around it. The third result is a link to "Amazon.com: Customer Discussions: Problem with signing in...". The fourth result is a link to "Amazon.com.au Help: About Problems Signing In" with a red box around it. The fifth result is a link to "Amazon.com - Is Amazon Down Right Now?". The sixth result is a link to "Amazon down? Current status and problems | Down Detector". The seventh result is a link to "Amazon UK down? Current status and problems | Down ...".

Google problems signing in amazon

Web News Videos Images More Search tools

About 16,30,000 results (0.38 seconds)

Amazon help at Amazon IN - Massive Selection. Best Prices

Ad [www.amazon.in/amazon+help](#)

Guaranteed 1-Day Delivery.

Amazon India has 12,109 followers on Google+

Cameras & Photography
Books

Movies & TV Shows
Mobiles & Accessories

Amazon.com Help: About Problems Signing In

[www.amazon.com/gp/help/customer/display.html?nodeId=515722](#)

If you're having trouble signing in, you may be entering in an incorrect e-mail address or password. If you're having trouble signing in, here are some things to ...

Amazon.com: Customer Discussions: Problem with signing in...

[www.amazon.com/gp/forum/cd/forum.html?cdForum...cdPage...](#)

Jul 31, 2011 - Has anyone else had this problem with signing in to Amazon? I sign in (have been doing so for years) and no matter what I click on I'm ...

Amazon.com.au Help: About Problems Signing In

[https://www.amazon.com.au/gp/help/customer/display.html?nodeId...](#)

About Problems Signing In. If you're having trouble signing in, you may be entering in an incorrect e-mail address or password. If you're having trouble signing in ...

Amazon.com - Is Amazon Down Right Now?

[www.isitdownrightnow.com/amazon.com.html](#)

I have no problems signing into Amazon Prime Music today but the streaming is certainly not "smooth". Keeps starting and stopping. I had no problems listening ...

Amazon down? Current status and problems | Down Detector

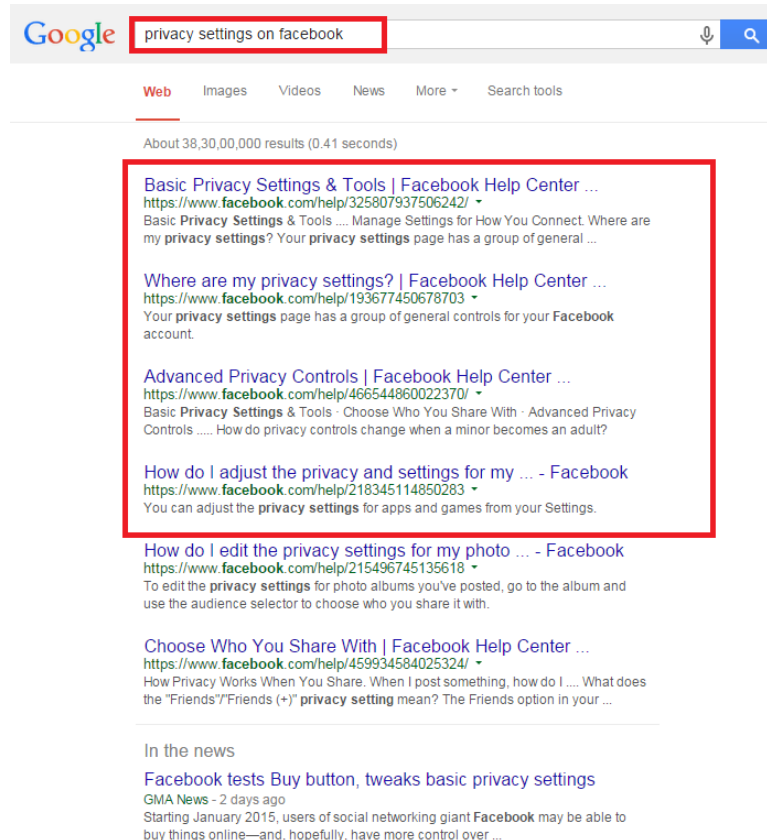
[https://downdetector.com/status/amazon](#)



Real-time overview of problems with Amazon. ... Amazon problems last 24 hours ... @BostonAng @ahashake3 sure if you sign up something for me. it's called ...

Amazon UK down? Current status and problems | Down ...

[https://downdetector.co.uk/problems/amazon](#)

Real-time overview of problems with Amazon UK. ... Amazon is an online store which



Google  

Web Images Videos News More ▾ Search tools

About 38,30,00,000 results (0.41 seconds)

Basic Privacy Settings & Tools | Facebook Help Center ...
<https://www.facebook.com/help/325807937506242/> ▾
Basic **Privacy Settings & Tools** Manage Settings for How You Connect. Where are my **privacy settings**? Your **privacy settings** page has a group of general ...

Where are my privacy settings? | Facebook Help Center ...
<https://www.facebook.com/help/193677450678703/> ▾
Your **privacy settings** page has a group of general controls for your Facebook account.

Advanced Privacy Controls | Facebook Help Center ...
<https://www.facebook.com/help/466544860022370/> ▾
Basic **Privacy Settings & Tools** - Choose Who You Share With - Advanced Privacy Controls How do privacy controls change when a minor becomes an adult?

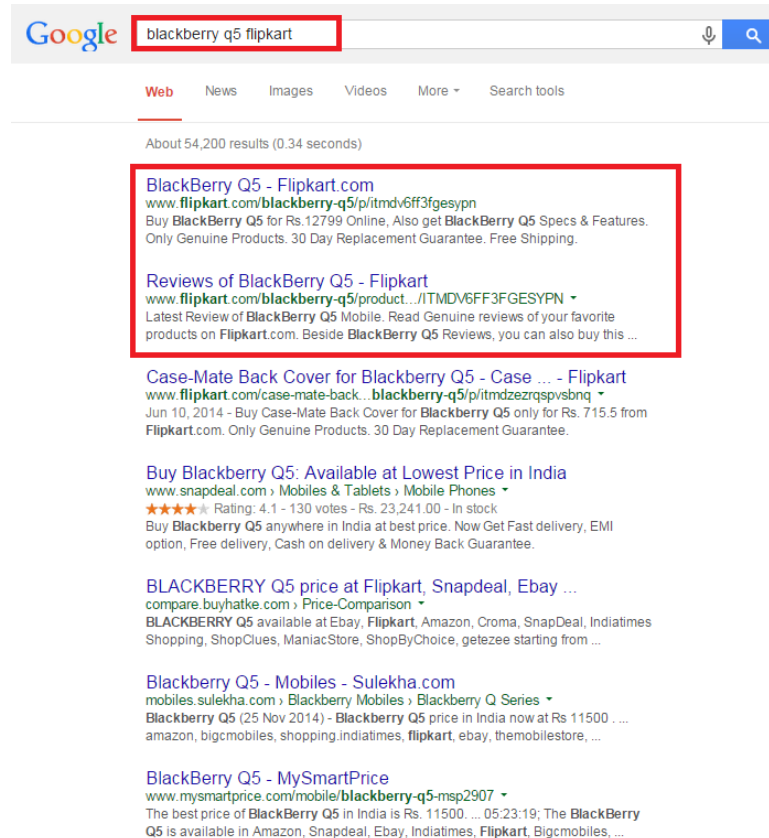
How do I adjust the privacy and settings for my ... - Facebook
<https://www.facebook.com/help/218345114850283/> ▾
You can adjust the **privacy settings** for apps and games from your Settings.



How do I edit the privacy settings for my photo ... - Facebook
<https://www.facebook.com/help/215496745135618/> ▾
To edit the **privacy settings** for photo albums you've posted, go to the album and use the audience selector to choose who you share it with.

Choose Who You Share With | Facebook Help Center ...
<https://www.facebook.com/help/459934584025324/> ▾
How Privacy Works When You Share. When I post something, how do I What does the "Friends"/"Friends (+)" **privacy setting** mean? The Friends option in your ...

In the news

Facebook tests Buy button, tweaks basic privacy settings
GMA News - 2 days ago
Starting January 2015, users of social networking giant Facebook may be able to buy things online—and, hopefully, have more control over ...



Google  

[Web](#) [News](#) [Images](#) [Videos](#) [More ▾](#) [Search tools](#)

About 54,200 results (0.34 seconds)

BlackBerry Q5 - Flipkart.com
www.flipkart.com/blackberry-q5/p/itm6v6ff3fgesypn
Buy **BlackBerry Q5** for Rs.12799 Online. Also get **BlackBerry Q5** Specs & Features. Only Genuine Products. 30 Day Replacement Guarantee. Free Shipping.

Reviews of BlackBerry Q5 - Flipkart
www.flipkart.com/blackberry-q5/product.../ITMDV6FF3FGESYPN ▾
Latest Review of **BlackBerry Q5** Mobile. Read Genuine reviews of your favorite products on **Flipkart.com**. Beside **BlackBerry Q5** Reviews, you can also buy this ...

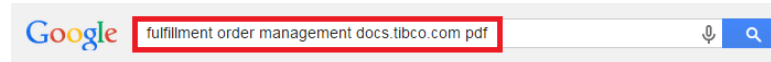
Case-Mate Back Cover for Blackberry Q5 - Case ... - Flipkart
www.flipkart.com/case-mate-back...blackberry-q5/p/itm4zezrqspvsnq ▾
Jun 10, 2014 - Buy Case-Mate Back Cover for **Blackberry Q5** only for Rs. 715.5 from **Flipkart.com**. Only Genuine Products. 30 Day Replacement Guarantee.

Buy Blackberry Q5: Available at Lowest Price in India
www.snapdeal.com › [Mobiles & Tablets](#) › [Mobile Phones](#) ▾
★★★★★ Rating: 4.1 - 130 votes - Rs. 23,241.00 - In stock
Buy **Blackberry Q5** anywhere in India at best price. Now Get Fast delivery, EMI option, Free delivery, Cash on delivery & Money Back Guarantee.

BLACKBERRY Q5 price at Flipkart, Snapdeal, Ebay ...
compare.buyhatke.com › [Price-Comparison](#) ▾
BLACKBERRY Q5 available at [Ebay](#), [Flipkart](#), [Amazon](#), [Croma](#), [SnapDeal](#), [Indiatimes](#) Shopping, [ShopClues](#), [ManiacStore](#), [ShopByChoice](#), [getezee](#) starting from ...

Blackberry Q5 - Mobiles - Sulekha.com
mobiles.sulekha.com › [Blackberry Mobiles](#) › [Blackberry Q Series](#) ▾
Blackberry Q5 (25 Nov 2014) - **Blackberry Q5** price in India now at Rs 11500 ...
[amazon](#), [bigcmobiles](#), [shopping.indiatimes](#), [flipkart](#), [ebay](#), [themobilestore](#), ...

BlackBerry Q5 - MySmartPrice
www.mysmartprice.com/mobile/blackberry-q5-msp2907 ▾
The best price of **BlackBerry Q5** in India is Rs. 11500. ... 05:23:19; The **BlackBerry Q5** is available in [Amazon](#), [Snapdeal](#), [Ebay](#), [Indiatimes](#), [Flipkart](#), [Bigcmobiles](#), ...



About 20,400 results (0.43 seconds)

[PDF] TIBCO® Fulfillment Order Management Concepts and ...
https://docs.tibco.com/pub/activefulfillment/2.0.0/pdf/tib_af_concept.pdf ▼
TIBCO® Fulfillment Order Management Concepts and Architecture ... PDF) OR IF
THERE IS NO SUCH SOFTWARE LICENSE AGREEMENT OR ... BY OTHER
DOCUMENTATION WHICH ACCOMPANIES THIS SOFTWARE, INCLUDING BUT ...

[PDF] TIBCO Fulfillment Order Management User's Guide
https://docs.tibco.com/activefulfillment/doc/pdf/tib_af_user_guide.p... ▼
PDF) OR IF THERE IS NO SUCH SOFTWARE LICENSE AGREEMENT OR ... BY
OTHER DOCUMENTATION WHICH ACCOMPANIES THIS SOFTWARE, INCLUDING
BUT NOT LIMITED ... TIBCO® Fulfillment Order Management User's Guide ...

[PDF] TIBCO Fulfillment Order Management Concepts and ...
https://docs.tibco.com/activefulfillment/doc/pdf/tib_af_concepts_gu... ▼
TIBCO® Fulfillment Order Management Concepts and Architecture. 2 | ... PDF) OR IF
THERE IS NO SUCH SOFTWARE LICENSE AGREEMENT OR, CLICKWRAP END
USER referenced in documentation as TIBCO_HOME. The value of ...

TIBCO® Fulfillment Order Management 2.1.1
<https://docs.tibco.com/products/tibco-fulfillment-order-management> ▼
Send feedback on documentation ... TIBCO Fulfillment Order Management is a
complete order validation and order fulfillment engine. ... PDF Documents.

[PDF] TIBCO® Fulfillment Order Management User's Guide
https://docs.tibco.com/pub/activefulfillment/2.0.0/pdf/tib_af_user.pdf ▼
PDF) OR IF THERE IS NO SUCH SOFTWARE LICENSE AGREEMENT OR The
following documents form the TIBCO Fulfillment Order Management ...

[PDF] TIBCO Fulfillment Order Management Installation and ...
https://docs.tibco.com/activefulfillment/doc/pdf/TIB_af_2.1.0_instal... ▼
PDF) OR IF THERE IS NO SUCH SOFTWARE LICENSE AGREEMENT OR
CLICKWRAP Chapter 3 Installing TIBCO Fulfillment Order Management.....27.
Installing in GUI referenced in documentation as TIBCO_HOME. The value of ...

[PDF] TIBCO Fulfillment Order Management - TIBCO Product ...
https://docs.tibco.com/activefulfillment/2.0.0/TIB_af_2.0.0_relnotes.p... ▼

Analyzing the Target Audience

Primary Target Audience



Buyers

Secondary Target Audience



Sellers

Primary Target Audience



Users aged 10 and above

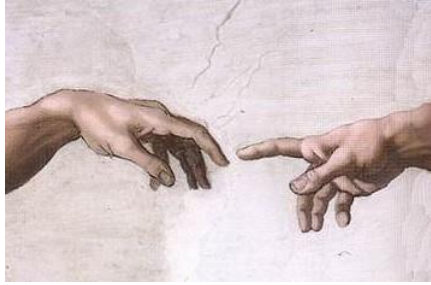
Secondary Target Audience



Developers – API Users

Organizing the Content

FAQs: A Successful Approach



Human Touch



Informal Communication



Problem-Solution Model

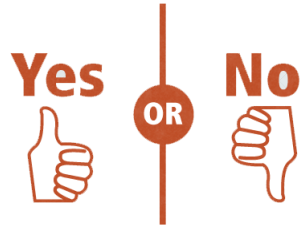


Users See Effort

A screenshot of a user feedback form. At the top, it says 'WAS THIS HELPFUL?' with a question mark icon. Below that are 'Yes' and 'No' buttons. Underneath is a text input field with the prompt 'What was wrong? Please help us.' and a 'Submit' button. A note at the bottom left of the input field says 'Max 500 characters.'

Request User Feedback

Leveraging User Feedback



**Solution was effective
or not**



**Modify the provided
solution**



**Forums to discuss
solutions**



**Polish and leverage
content**





**No legal hassles if
leveraging content**

Keywords and Web Page Retention Strategies



Relevant Keywords

 <h3>BLACK HAT</h3>	 <h3>WHITE HAT</h3>
<p>BLACK HAT STRATEGIES</p> <ul style="list-style-type: none"> • Duplicate content • Invisible text and stuffed keywords • Cloaking or re-directing the user to another site or page • Links from sites with non-relevant content. 	<p>WHITE HAT STRATEGIES</p> <ul style="list-style-type: none"> • Relevant content • Well-labeled images • Relevant links and references • Complete sentences with good spelling and grammar • Standards-compliant HTML • Unique and relevant page titles

Accept Good, Reject Bad

MOZ | The Web Developer's **SEO Cheat Sheet**

<p>Important HTML Elements</p> <p>Title tag</p> <pre><head> <title>Page Title</title> </head></pre> <p>Meta Description Tag</p> <pre><meta name="description" content="This is an example." </meta></pre> <p>Image</p> <pre></pre> <p>Hyperlinks</p> <p>Text Link</p> <pre>Keyword in Anchor Text</pre> <p>NoFollowed Link</p> <pre> Keyword in Anchor Text</pre> <p>Image Link</p> <pre></pre>	<p>HTTP Status Codes</p> <p>200 OK/Success</p> <p>301 Permanent Redirect</p> <p>302 Temporary Redirect</p> <p>404 Not Found</p> <p>410 Gone (permanently removed)</p> <p>500 Server Error</p> <p>503 Unavailable (retry later)</p> <p>More information at http://enr.com/HTTP-codes</p> <p>Canonicalization</p> <p>Common Duplicate Homepage URLs</p> <pre>http://www.example.com http://example.com http://www.example.com/index.html http://example.com/index.html http://example.com/index.html&sessid=123</pre> <p>Canonicalized URL Best Practices</p> <ul style="list-style-type: none"> • <code>http://www.example.com/</code> • <code>rel="canonical"</code> • <code><link href="http://www.example.com/" rel="canonical" /></code> <p>More information at http://moz.com/canonical</p>	<p>Webmaster Tools</p> <p>Google Webmaster Tools</p> <p>https://www.google.com/webmasters/tools/home</p> <p>Bing Webmaster Tools</p> <p>http://www.bing.com/toolbox/webmaster/</p> <p>Yahoo! Webmaster Tools</p> <p>http://webmaster.yandex.com/</p>
<p>URL Best Practices</p> <p>Common URL Elements</p> <pre>http://store.example.com/category/keyword?id=123#top</pre> <p>1 2 3 4 5 6 7 8</p>	<p>1. Protocol</p> <p>2. Subdomain</p> <p>3. Root Domain</p> <p>4. Top-Level Domain</p> <p>5. Subfolder/Path</p> <p>6. Page</p> <p>7. Parameter</p> <p>8. Named Anchor</p>	<p>SEO Tips for URLs</p> <ul style="list-style-type: none"> • Use descriptive keywords in URLs • Watch for duplicate content when using multiple parameters • When possible, place content on the same subdomain to preserve domain authority • Recommended: http://example.com/blog • Less Ideal: http://blog.example.com

V2.0 | moz.com | © 2013 SEOmoz

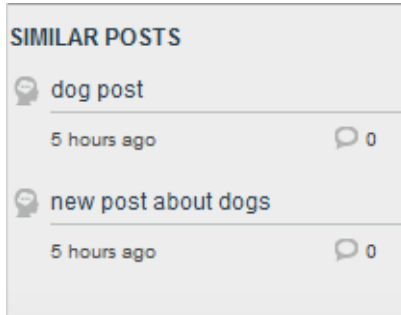
Familiarize Yourselves with Strategies



Worship
Originality



Assists User to Information



Useful for Websites with Repeated Information



Involves Linking Similar and Dependent Content



Implements User Feedback



Involves Proper Collaboration



Examples of Unstructured Documentation



Home | Mayur Bhandarkar ▾

?

Mayur Bhandarkar
View My Profile

- My Wall 6
- VIP Posts
- Company Stream
- Private Posts
- Starred Posts
- Chat History
- @ Mayur Bhandarkar
- Subjects >
- People >
- Apps >
- Files >
- My Filters >

Post
 Poll
 Event

What's going on?

My Wall

Latest Activity ▾

6 new posts Refresh

Jean-Francois Peltier New

FulfillmentOrchestra...

October 28, 2014 at 10:42 PM

FOS Support Status - October 28th, 2014

FOS - Support status 281014.doc

156KB

More ▾

Add a comment

Janet Strong New

Janet Strong Pierluigi Laviola 10 more

October 24, 2014 at 6:42 PM

The Production Go-live report for the Orange Odysee project has been added to the GCTS Customer Catalog section of EVF by Eric Tardif. Orange is one of the world's leading (...Continued)

Orange Odysee Project Production Go-live Report in EVF

<https://sites.google.com/a/tibco.com/evf/cts-customer-archive/industries/c/communication-providers/orange/odysee-go-live>

New to tibbr? ^

iPhone

Android

BlackBerry

tibbr Desktop

Windows

How-To Guide

Take The Tour >

What's Happening ^

2 subjects
created

5023 total
users

111 new
documents

1898 posts

177 user profiles
were updated

See More >

TIBCO | Help Solution for tibbr

The screenshot displays the tibbr web application interface. A central dialog box titled "tibbr My Wall" is overlaid on the page. The dialog contains the following text: "Welcome to your wall. It has a new look and feel for optimal productivity and an effortless experience. The content of your wall centers on the people, subjects and applications you follow." Below the text, there is a "1/8" indicator and a "Next >" button. The background interface shows a user profile for Mayur Bhandarkar, a navigation sidebar with options like "My Wall", "VIP Posts", and "Company Stream", and a main content area with a post by Janet Strong. On the right side, there are statistics such as "5023 total users" and "1898 posts".

The screenshot displays the tibbr user interface with a help dialog box and a dropdown menu. The dialog box, titled "Sort Or Filter Posts", provides instructions on how to sort and filter posts. The dropdown menu, titled "Sort By", shows options for sorting by activity and filtering by post type.

Sort Or Filter Posts

You can sort the posts on your wall to show the latest activity or the latest post first. Also, you can filter them to show the posts, the polls, or the events on your wall.

[Back](#) 2/8 [Next](#)

Sort By

- Latest Activity
- Latest Post

Filter By

- All Posts
- Posts
- Events

TIBCO™ | Help Solution for tibbr

The screenshot shows the tibbr web application interface. At the top, there is a navigation bar with the tibbr logo, a home link, and the user's name 'Mayur Bhandarkar'. A search bar is located on the right. On the left side, there is a sidebar menu with options like 'My Wall', 'VIP Posts', 'Company Stream', 'Private Posts', 'Starred Posts', 'Chat History', and 'Subjects'. The main content area displays a post by 'Jean-Francois Peltier' with a document attachment titled 'FOS - Support status 281014.doc'. Below the post is a comment section with the text 'Add a comment'. A help overlay window is positioned in the center, titled 'Add a post', and contains the following text: 'To add a post, simply start typing. A post can be a comment, a poll, or an event. It's easy to include links, images, documents or videos in your posts.' The overlay also features a 'Back' button, a page indicator '3/8', and a 'Next' button. On the right side of the interface, there are several statistics cards: '5023 total users', '111 new documents', '1898 posts', and '177 user profiles were updated'. A 'See More' link is visible at the bottom right of these statistics.

TIBCO | Help Solution for tibbr

The screenshot shows the tibbr web application interface. At the top, there is a navigation bar with the tibbr logo, a home link, and a user profile dropdown for Mayur Bhandarkar. A search bar is located on the right. The main content area is divided into a left sidebar with navigation options like 'My Wall', 'VIP Posts', and 'Company Stream', and a central feed. A help popup window is overlaid on the feed, titled '@mentions' with the tibbr logo. The popup text reads: 'Include people or subjects as links within your post by using @mentions for quick navigation.' Below the text are 'Back' and 'Next' buttons, and a page indicator '4/8'. The background feed shows a post by Jean-Francois Peltier with a document attachment 'FOS - Support status 281014.doc' and a post by Janet Strong with a link to an Orange Odysee report.

TIBCO™ | Help Solution for tibbr

The screenshot shows the tibbr web application interface. At the top, there is a navigation bar with the tibbr logo, a home button, a user profile dropdown for Mayur Bhandarkar, and a search bar. Below the navigation bar, the main content area is divided into several sections. On the left, there is a sidebar with a user profile for Mayur Bhandarkar and a list of navigation options: My Wall (with a red notification badge), VIP Posts, Company Stream, Private Posts, Starred Posts, Chat History, and a user-specific link for Mayur Bhandarkar. Below the sidebar are sections for Subjects, People, Apps, Files, and My Filters. The main content area features a post creation box with options for Post, Poll, and Event. Below this is a 'My Wall' section showing a post by Jean-Francois Peltier. A help tooltip is overlaid on the screen, providing instructions on how to navigate the interface. The tooltip text reads: 'tibbr Navigating through tibbr. Just hover over elements in the sidebar for quick access to people, content, subjects, filters and applications. You can even set up an online meeting right from your wall.' The tooltip includes a 'Back' button, a page indicator '5/8', and a 'Next' button. On the right side of the interface, there is a 'New to tibbr?' section with links for iPhone, Android, BlackBerry, tibbr Desktop, Windows, and a How-To Guide. Below this is a 'What's Happening' section with statistics: 2 subjects created, 5023 total users, 111 new documents, and 1898 posts. At the bottom right, it shows 177 user profiles were updated and a 'See More' link.

TIBCO | Help Solution for tibbr

The screenshot shows the tibbr user interface. A central popup window titled "tibbr Find anything" provides instructions on using the search feature. The popup text reads: "Universal search (located in the top right corner) lets you sift through 100's of people, documents or subjects in a snap! Find what you are looking for in minutes rather than hours." The popup includes a "Back" button, a page indicator "6/8", and a "Next" button. The background interface shows a user profile for Mayur Bhandarkar, a post by Jean-Francois Peltier about "FOS Support Status - October 28th, 2014" with a document attachment, and a post by Janet Strong about a "Production Go-live report for the Orange Odysee project". On the right, a "What's Happening" dashboard displays statistics: 2 subjects created, 5023 total users, 111 new documents, and 1898 posts. A search bar is visible in the top right corner.

The screenshot displays the tibbr user interface. At the top, there is a navigation bar with the tibbr logo, a home button, the user name 'Mayur Bhandarkar', and a search bar. A central popup window titled 'Customizable discovery widgets' provides information about sidebar widgets. The main content area shows a post from Janet Strong about a report on the Orange Odysee project. On the right, a 'New to tibbr?' section lists mobile and desktop apps, and a 'What's Happening' section displays key statistics.

Customizable discovery widgets

Customizable sidebar widgets make discovering new things easy and fun. Uncover new subjects, people and polls. See what's popular and trending, and browse new or popular apps your colleagues are using.

7/8 [Next](#)

New to tibbr?

- iPhone
- Android
- BlackBerry
- tibbr Desktop
- Windows
- How-To Guide

[Take The Tour](#)

What's Happening

- 2 subjects created
- 5023 total users
- 111 new documents
- 1898 posts
- 177 user profiles were updated

[See More](#)

Post Content:

FOS Support Status - October 26th, 2014

FOS - Support status 281014.doc
156KB

Janet Strong New

Janet Strong Pierluigi Laviola 10 more
October 24, 2014 at 6:42 PM


The Production Go-live report for the Orange Odysee project has been added to the GCTS Customer Catalog section of EVF by Eric Tardif. Orange is one of the world's leading (... Continued)

Orange Odysee Project Production Go-live Report in EVF
<https://sites.google.com/a/tibco.com/evf/cts-customer-archive/industries/c/communication-providers/orange/odysee-go-live>

The screenshot displays the tibbr web application interface. A notification dialog box is centered on the screen, titled "tibbr Tour complete!". The dialog contains the text: "That concludes our quick tour. You can easily re-visit the tour by clicking here." and a "Close" button. The background shows a user profile for Mayur Bhandarkar on the left, a post by Jean-Francois Peltier from FulfillmentOrchestra... dated October 28, 2014, at 10:42 PM. The post content includes "FOS Support Status - October 28th, 2014" and a document attachment "FOS - Support status 281014.doc" (156KB). Below the post is a comment section with the text "Add a comment". Another post by Janet Strong is partially visible below. On the right side, there is a "New to tibbr?" section with links for iPhone, Android, BlackBerry, tibbr Desktop, Windows, and How-To Guide, along with a "Take The Tour" button. Below that is a "What's Happening" section with statistics: 2 subjects created, 5023 total users, 111 new documents, and 1898 posts. At the bottom right, it says "177 user profiles were updated".

LinkedIn Help Center Sign In Language Go to LinkedIn.com

[Support Home](#) [Help Forum](#) [Safety Center](#) [Contact Us](#)



Welcome!

How can we help you?

Popular Answers

- [LinkedIn Public Profile - Overview and Settings](#)
- [Personalizing Invitations to Connect](#)
- [LinkedIn Professional Community Guidelines](#)
- [Applications Data Use](#)
- [Compatibility Issues with Internet Explorer](#)
- [More](#)

LinkedIn Help Center
Sign In Language Go to LinkedIn.com

Support Home
Help Forum
Safety Center
Contact Us

☰ What do you think of our Help Center? Would you like to take a quick survey? [Yes](#) or [No](#)

Search

Help Forum Results 1 - 8 of 160
Active ▾

LinkedIn keeps emailing my contacts
Can you please let me know how to stop this random invitations

3 responses 0 votes [Stop Outlook Syncing Contacts](#)

Asked by Jennifer Kaye on 10/27/14 08:26 am

Is there a way to see what number you joined LinkedIn per Country?
As recruiters we're always in the spotlight for negative press, so promoting your skillset/profile to ensure it is positive is ongoing. My query is this...I recently did a...

2 responses 0 votes [Connected, Connections Over 500, Join Date](#)

Asked by Ian Martin on 10/27/14 07:08 am

Corporate LinkedIn Website - Publish - Test
How can I make sure that a Company LinkedIn site is not visible until we are 100% in Agreement with content and design? More importantly: is the set up of the Company LinkedIn...

3 responses 0 votes [Publish, Company Page Make](#)

Asked by Urban Schwerzmann on 10/27/14 10:05 am

Publishing article from mobile phone
On my laptop LinkedIn page I have the pencil and paperclip icons in the status bar but I can't see either icon when I view the mobile phone version. I prefer to use my iPhone...

3 responses 0 votes [Article Posting](#)

Asked by Priscilla Morris on 10/27/14 08:53 am

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* Required

First Name *

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Issue Type * --

On What Device? * --

Subject *

Your Question *

No file chosen

In order to answer your question or troubleshoot a problem, a LinkedIn representative may need to access your account, including, as needed, your messages and settings.

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Help & Customer Service

<p>Recommended Topics ▸</p> <ul style="list-style-type: none">Shipping & DeliveryReturns & RefundsManaging Your AccountPayment, Pricing & PromotionsOrderingFire & KindleDigital Services & ContentOther Topics & Help SitesNeed More Help?	<p>Hi. How can we help you?</p> <ul style="list-style-type: none">Where's My Stuff?Problem with an Order?Cancel Items or OrdersReturns & RefundsShipping Rates & InformationManage your Account Information	<p>Quick Solutions</p> <ul style="list-style-type: none">Track Your PackageChange Your Payment MethodManage Your Content & DevicesReturn or Replace ItemsManage Your Address BookChange Your Password or Email 
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Managing Your Account

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Where's My Stuff?

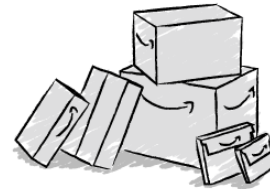
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Digital Services & Content	
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Help Community

Frequently asked questions

- What can be shipped to a location?
- Remember not to share personal information
- Why was I charged \$99?
- How do I contact Customer Service?
- Where's My Stuff?

Announcements

- Good news: Amazon.com Rewards Visa & Apple Pay
- Introducing Kindle Voyage and Kindle Voyage 3G
- Introducing the New Kindle Fire HD 6, HD 7, and Fire HDX 8.9
- How do I contact Customer Service?
- Please Don't Post Personal Information
- General Amazon.com and Forums
- Buying from Sellers on Amazon.com
- Be careful if you've received a suspicious e-mail, it may be a phishing attempt.

Self-Service

- Track or Manage Purchases
- Manage Payment Options
- Return or Replace Items
- Change Name, E-mail, or Password
- Manage Address Book
- Manage Your Content and Devices

- Kindle Help Forum
- General Help Forum

Recent questions

Question	Replies	Last activity
I pre ordered Call of duty advanced warfare, but I haven't gotten my code for destiny?	2	9 minutes ago
Gift cards for tax?	2	10 minutes ago
Cygolite hotshot sl	0	12 minutes ago
Will this work in the Caribbean?	4	17 minutes ago
Canceled Prime	0	1 hour 7 minutes ago
selling	0	1 hour 12 minutes ago

flipkart.com
The Online Megastore

Flipkart First | Download App | 24x7 Customer Care | Track Order | Signup | Login

Search for a product, category or brand

SEARCH | CART 0

ELECTRONICS | MEN | WOMEN | BABY & KIDS | BOOKS & MEDIA | HOME & KITCHEN | MORE STORES | OFFERS ZONE

Customer Care

Need assistance with existing order. | Any other assistance?

1. What seems to be the issue?

- Order Delivery >
- Offer Redemption
- Order Payment/refund
- Problem With Item Received/Return
- eBooks related
- Change Order

- I want to know my order status
- My order is delayed
- I have only received some items in my order
- Is it possible to deliver my Order on a given date/time?
- I'm unable to track my shipment
- I require a copy of my invoice
- Other

2. Select an item you need assistance with

3. Get assistance

EMAIL

You can now
TRACK | CANCEL & RETURN
ordered items from
MY ORDERS

FREQUENTLY ASKED QUESTIONS

Q. How do I check the current status of My orders?

You can review the status of your orders and other related information in the My Account section.
In the My Account page, click on the **My orders** link to view the status of all your orders. To view the status of a specific order, click on the Order Number link.

Q. What do the different order status mean ?

Payment Pending Authorization: Your order has been logged and we are waiting for authorization from the payment gateway.
Payment Authorized, Order under Processing: Authorization has been received from the payment gateway and your order is being processed by the seller.
Order Shipped: Your order has been shipped by the seller and is on its way to the location

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Customer Care

Need assistance with existing order. | Any other assistance?

You can now ordered items from

1. What seems to be the issue?

Customer Account	I made a payment but order was not successful
Payment Related	I am unable to avail the displayed offer
Product Queries	I have queries related to EMI
Flipkart Service Queries	I'm unable to pay using my Wallet
Report an error	I haven't yet received my eGV PIN/Email
Others	Unable to use my e-Gift Voucher
	Other

2. Get assistance

FREQUENTLY ASKED QUESTIONS

Q. How do I Pay for a Flipkart purchase?

Flipkart offers you multiple **Payment** methods. Whatever your online mode of **Payment**, you can rest assured that Flipkart's trusted **Payment** gateway partners use secure encryption technology to keep your transaction details confidential at all times.

You may use Internet Banking, E-Gift Voucher (eGV), Cash on Delivery and Wallet to make your purchase.

Flipkart also accepts payments made using Visa, MasterCard, Maestro and American Express credit/debit cards in India and 21 other countries.

Q. Are there any hidden charges (Octroi or Sales Tax) when I make a purchase on Flipkart?

There are NO hidden charges...

The Online Megastore

[Flipkart First](#) | [Download App](#) | [24x7 Customer Care](#) | [Track Order](#) | [Signup](#) | [Login](#)

SEARCH
CART 0

ELECTRONICS
MEN
WOMEN
BABY & KIDS
BOOKS & MEDIA
HOME & KITCHEN
MORE STORES

Customer Care

Need assistance with existing order.

Any other assistance?

You can now

TRACK, X CANCEL & ordered items from

MY ORDERS

Got a Problem?

For buying assistance or any other order related query, kindly get in touch with our support team.

Contact Support

1. What seems to be the issue?

Customer Account	I made a payment but order was not successful
Payment Related	I am unable to avail the displayed offer
Product Queries	I have queries related to EMI
Flipkart Service Queries	I'm unable to pay using my Wallet
Report an error	I haven't yet received my eGV PIN/Email
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2. Get assistance

EMAIL

FREQUENTLY ASKED QUESTIONS

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Q. Are there any hidden charges (Octroi or Sales Tax) when I make a purchase on Flipkart?

There are NO hidden charges when you

Tell us what you think.

Love us / have suggestions / ideas / feature requests? Tell us how we can improve our website.

Email *

Mobile Number

Category *

Improve this page

Message *

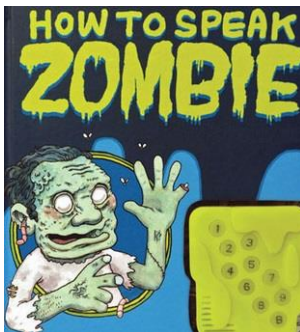
Submit

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Expectation from Writers



**Table of Contents
is a Myth**



**Formal Language
is for Zombies**



**Solution only for
Relevant Topics**



Functional Specification is for Nerds



Information Flow \neq Success

In Closing

To STRUCTURE is HUMAN,
But UNSTRUCTURED is DIVINE.

Thank you!

Mayur Madhav Bhandarkar
mbhandar@tibco.com
+91 932 421 1347

1. Amazon Logo and Help Screenshots from <http://www.amazon.com>.
2. Alibaba Logo from <http://www.alibaba.com>.
3. Flipkart Logo and Help Screenshots from <http://www.flipkart.com>.
4. Snapdeal Logo from <http://www.snapdeal.com>.
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7. Twitter Logo from <http://www.twitter.com>.
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9. Google Logo, Page, and Search Content sourced from <http://www.google.com>.
10. All other images obtained and used by Search Results of Google Search. The sources are mentioned in the forthcoming slides. If I have missed any link then it wasn't intentional.

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